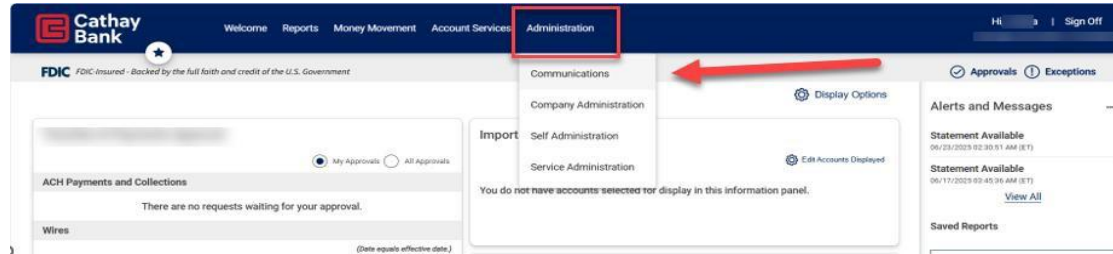


Contacting Online Banking Support by Secure Message

How to Contact Us

You can contact the Business Online Banking team via secure message through the Online Banking platform by following the steps outlined below.

Click on Administration > Communications > Contact Us.



Complete the following fields:

To: Mail For Customer Service

Subject: What the message is about (up to 120 alphanumeric characters).

Service (optional): If the message pertains to a particular service, select it from a predefined list of entitled services.

Account: If the message pertains to a particular account for the selected service, select it from a predefined list of entitled accounts. Account numbers are masked for security.

Message: Type the message content (up to 10,000 alphanumeric characters).

Click **Send**

