

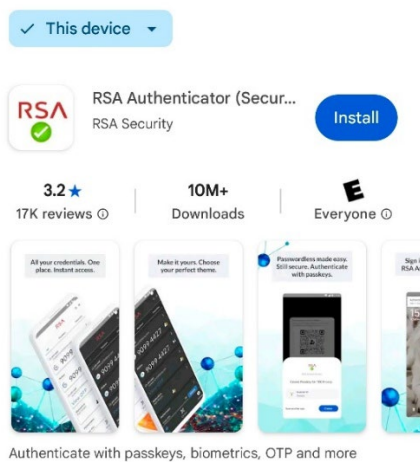
How To Setup Soft Token

Soft-Token setup in Business Online Banking

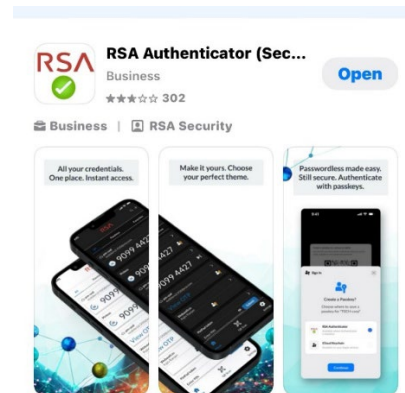
To set up the Soft-Token for Business Online Banking, please follow the steps outlined below in the order provided. A **desktop computer** and **mobile device** are required for activation.

1. Download the RSA Authenticator (SecurID) app on the mobile device from the Apple Store or Google Play Store.

Google Play Store (Android)

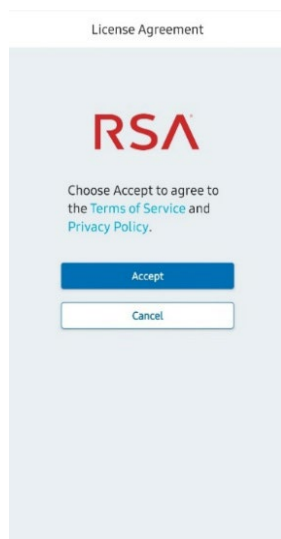


iPhone Apple Store (iPhone)

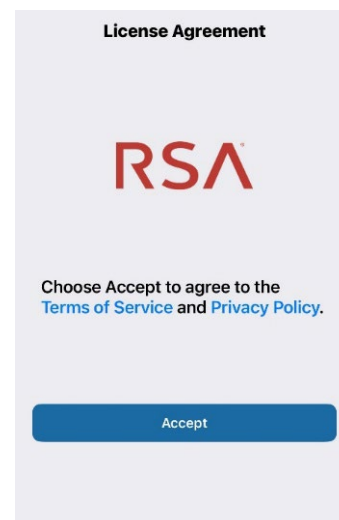


2. Accept the RSA License Agreement.

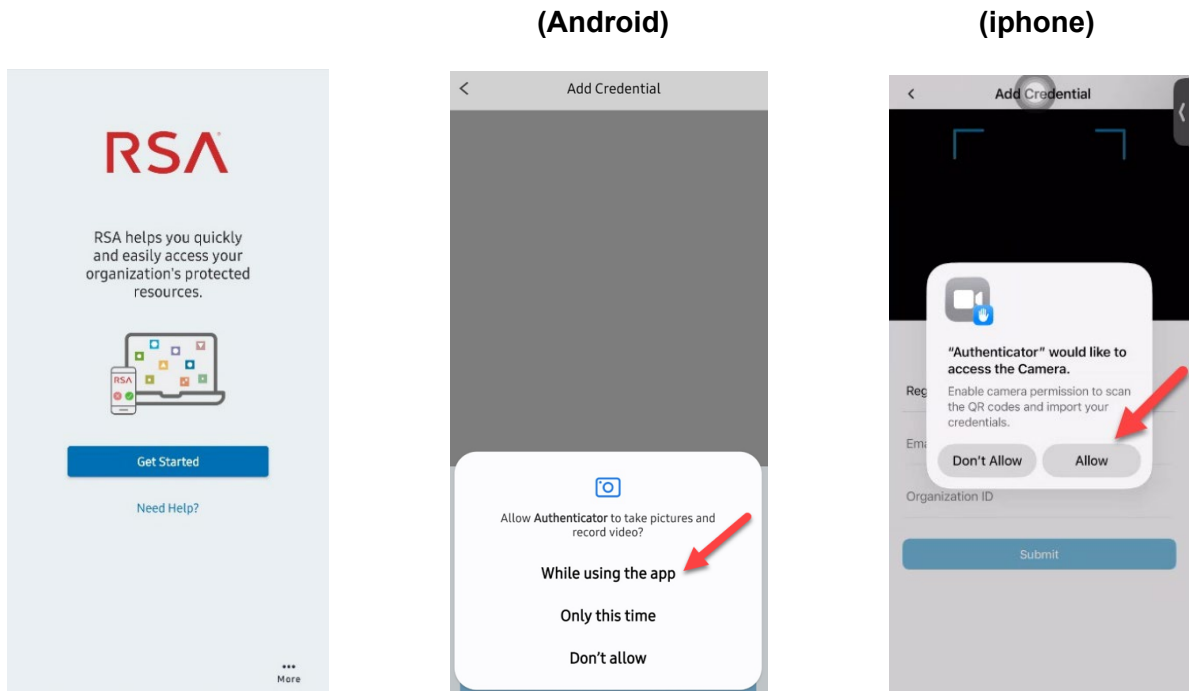
Google Play Store (Android)



iPhone Apple Store (iPhone)

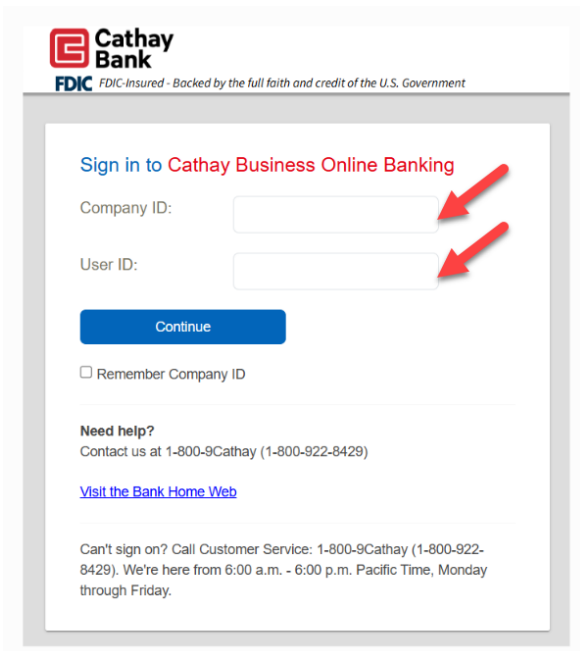


3. Click on Get Started. Android phones will require Allow Authenticator to take pictures and record video **While Using The App** to be selected. iPhones will require Allow **Authenticator would like to access the camera**.

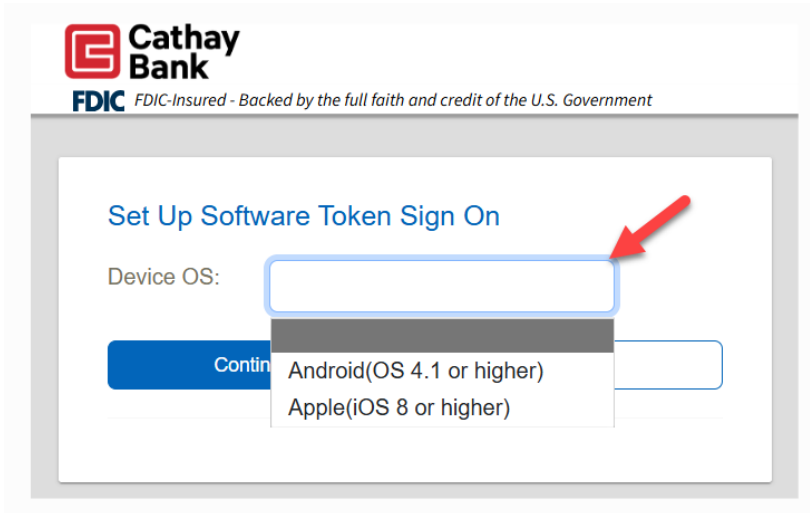


The camera will open. Proceed to login to Cathay Business Online Banking on the desktop computer.

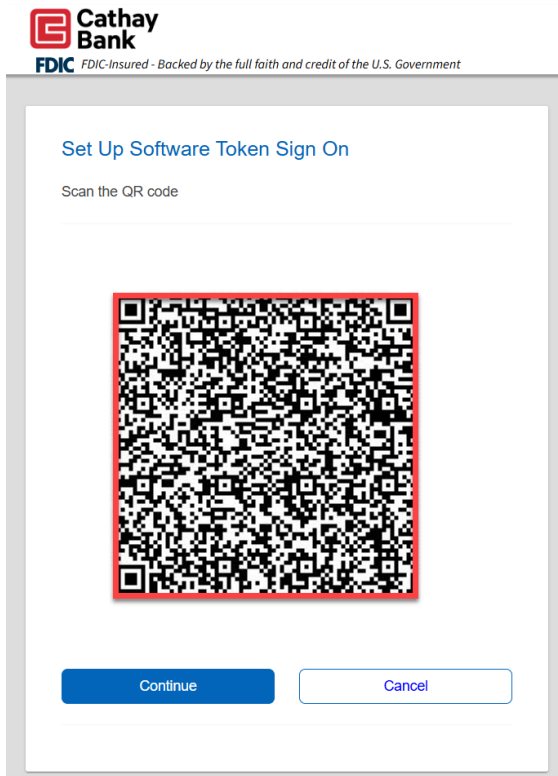
4. On the Cathay Business Online Banking, enter user login credentials. Click Continue.



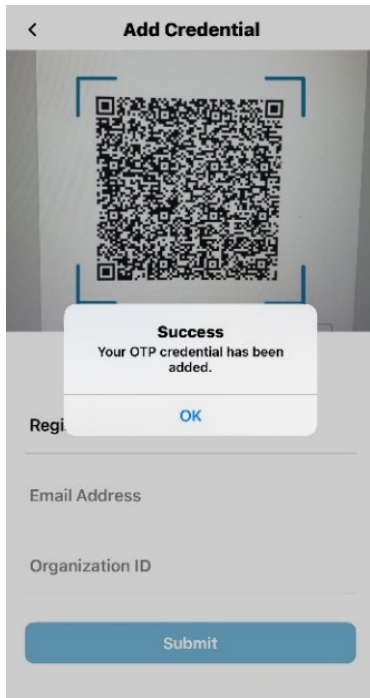
5. Choose Android or iPhone as the mobile device type. Click Continue.



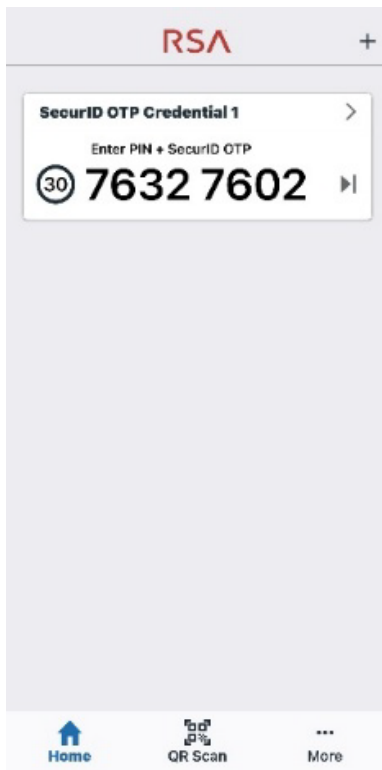
The QR code will be displayed on the desktop computer.



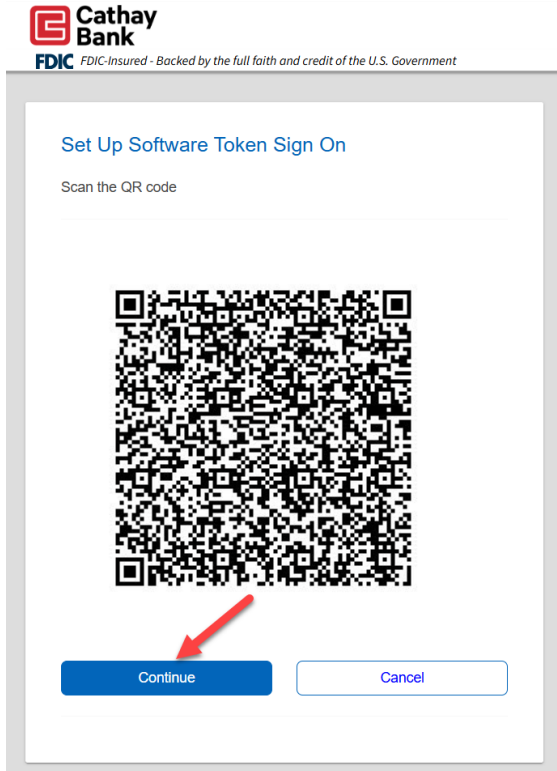
6. On the mobile device through the RSA app, scan the QR code displayed on the desktop computer and click OK.



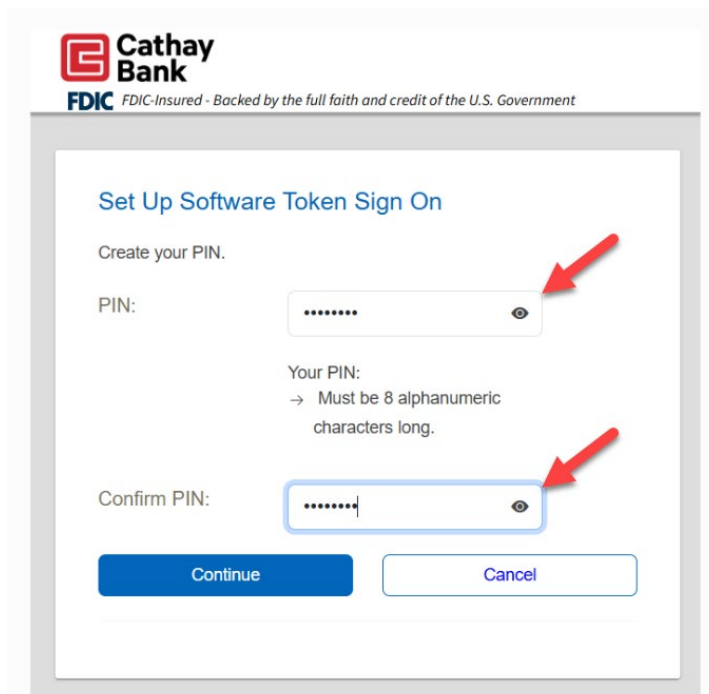
After clicking OK, an 8-digit token code will display on the mobile device.



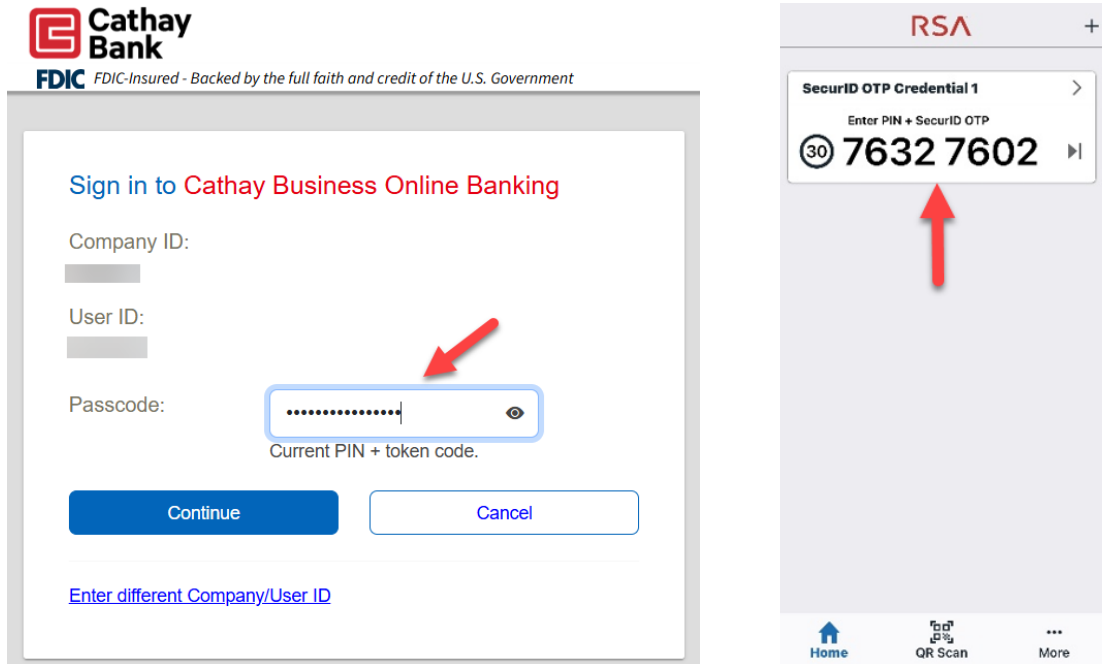
7. On the desktop computer, click continue.



8. Create an 8-digit alphanumeric PIN for the first time. This is **not** the 8-digit token code presented by the RSA Authenticator (SecurID). This would be a unique PIN used every time at login. The PIN must be **exactly** 8-digits. Click Continue.



9. On the following screen, enter the new 8-digit PIN *plus* the 8-digit token code displayed on the **RSA Authenticator (SecurID)** app. Click Continue.



For your security, the RSA Token app generates a new verification code every 30 seconds.

Once the token has been activated, the 8-digit pin and the 8-digit RSA code will be required for login.