### Alerts

- 1. Select Settings in the menu and then select Alerts.
- Alerts Bill Pay Messages SECURITY ALERTS (19) Transaction Edit Delivery Preferen O Locations Alert me when an external transfer is author -0 Service (?) Help a computer/browser is successfully registered -0 -0
- **2.** From the New Alert menu, select the type of alert you want to send. There are four types available.

7	Home		11	
	Bill Pay		Alerts	+ New Alert
0	Messages			Account Alert
-	Transactions	~	SECURITY ALERTS (19)	History Alert
0	Locations		Edit Delivery Preferences	Online Transaction
	Services v		Alert me when an external transfer is authorized.	Alert
?)	Help		Alert me when a computer/browser is successfully registered.	Reminder
0	Settings	^		
	Apple Watch		Alert me when my password is changed.	-
Account Preferences			Alert me when secure access code contact information is changed.	-
	Security Preferences			-
Alerts Debit Card Alerts				
			Alert me when the process to add an external account is started.	-
	Update Personal Infor.			

# **Account alerts**

Account Alerts notify you when the balance in one of your accounts drops below or rises above a specified threshold.

- 1. You need to choose the Account you are interested in.
- **2.** Then select the Account Balance type. Choose Available Balance if you are unsure.
- **3.** Now choose the threshold More Than, Less Than or Exactly.
- 4. Enter the dollar amount.
- And finally enter the Alert Delivery Method. There are four to choose from — Secure Message, Email, Phone and Text Message.
- 6. Click Save to continue.

67	Home	< Back to Alerts	
$\equiv$	Bill Pay		New Account Alert
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	Services	~	New York State
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\$	Settings	~	More Than Less Than Exactly
	Apple Watch		\$ 0.00
	Account Preferences		
	Account Preferences		Alert Delivery Method
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	Alerts		
	Debit Card Alerts		
	Update Personal Infor		Go back Create Alert
	Themes		
	Accessibility		
G	Log Off		



# **History alerts**

History Alerts notify you when:

- A specified check number posts.
- A credit or debit transaction is greater than or less than an amount that you specify.
- A transaction description matches text that you specify.
- **1.** You need to choose the transaction type you are interested in.
- **2.** Then select the threshold. Choose Available Balance if you are unsure.
- 3. Now enter the dollar amount.
- 4. Then choose the account.
- And finally enter the Alert Delivery Method. There are four to choose from — Secure Message, Email, Phone and Text Message.
- 6. Click Save to continue.

#### **Transaction alerts**

Transaction Alerts notify you when a transaction is generated via Online or Mobile Banking.

- **1.** Select an online transaction type.
- **2.** And the status. You can choose to be notified if the transaction is successful or unsuccessful.
- **3.** And finally enter the Alert Delivery Method. There are four to choose from Secure Message, Email, Phone and Text Message.
- 4. Click Save to continue.

G	Home	< Back to Alerts			
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	Services ~				
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	Apple Watch	Alert Delivery Method			
	Account Preferences	,	/		
	Security Preferences				
	Alerts	Go back Create Alert			
	Debit Card Alerts				
	Update Personal Infor				
	Themes				
	Accessibility				
B	Log Off				



6	Home		< Back to Alerts	
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_0	Messages			New History Alert
8	Transactions	~		Transaction Type
0	Locations			Debit Transaction Credit Transaction Check Number Description
	Services	~		
0	Help			Amount
٩	Settings	^		More Than Less Than Exactly
	Apple Watch			\$ 0.00
	Account Preferences			Account
	Security Preferences			
	Alerts			·
	Debit Card Alerts			Alert Delivery Method
	Update Personal Infor			V
	Themes			
	Accessibility			Go back Create Alert
G	Log Off			

#### **Security alerts**

Security alerts inform you when a security-related event occurs.

NOTE: Security alerts are listed at the bottom of the screen. Click the caret  $\square$  icon to expand the listing of available alerts.

Some security alerts are required. In the list of security alerts, required alerts are dimmed. You can enable or disable optional security alerts. The available security alert types vary, depending on your account type.

When an enabled alert is triggered, we send a security alert message. Security alerts are always sent as secure messages, but you can add additional delivery methods. When a security alert is triggered, the alert is sent to all the configured delivery methods.

Click "Edit Delivery Preferences" to modify how and where to receive security alerts.

NOTE: Changes can also be made under the "Settings" tab by selecting "Security Preferences."

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                                  SECURITY ALERTS (19)
Transactions
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Alert
                                  Alert me when an external transfer is authorized
Services
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                                                                                                                                                     ord for my login ID is submitted
                                                   orgot password process is attempted unsuccessfully
                                                                                                                                                     when an invalid secure access code is submitted
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                                                                                                                                                     Alert me when my login ID is disabled.
                                   Alert me when my login ID is locked out
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7	Home	< Back to Alerts	
	Bill Pay		Delivery Preferences
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2	Help		PHONE NUMBER
3	Settings	~	
€	Log Off		Country United States
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			Phone Number
			SMS TEXT NUMBER
			Message and data rates may apply. Expect 1 message/transaction.
			Country
			United States
			Phone Number
			Agree To Terms
			Terms and Conditions
			Cancel Save



